Telecoms Engineering

Course Name

Introduction to Cisco Unified Communications Manager

Course Description

Cisco Unified Communications (UC) is an IP-based communications system integrating voice, video, data, and mobility products and applications. It enables more effective, secure communications. It is being deployed across the telecoms network as part of the continual improvement of services. This course is designed to teach the skills required to install and configure the software and hardware elements of the system.

Audience

Route telecoms technicians and engineers or field services engineers who will be required to work on the CUCM systems and associated assets.

Duration: 2 Day(s) **Class Size:** 6

Competence Name Awarded

Installation, system configuration, maintenance and faulting of VoIP and associated equipment; Installation, system configuration, maintenance and faulting of VoIP and associated equipment.Installation, corrective and preventative maintenance and faulting; Installation, system configuration, maintenance and faulting of VoIP and associated equipment.System configuration of IP turrets; Installation, system configuration, maintenance and faulting of VoIP and associated equipment.System configuration of VoIP lineside telephones - SPT

Competence Awarded

Tel 27; Tel 27.01; Tel 27.02; Tel 27.10

Course Code

Tel 27; Tel 27.01; Tel 27.02; Tel 27.10

Prerequisite Name

Undertake corrective and preventative maintenance of Transmission systems.Routers 1st line activity eg Cisco ME3400/2520 and ASR903

Prerequisite Short Code

Tel 08.71

Skills Assessment Scheme Regime

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Course Type

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